



# June CRF Highlights



- **Summer Reading Program**, Library, FREE, Every Wednesday (Except 4 July) between June 20-July 18, 4 p.m.
- [Summer Kids Craft](#), Community Activity Center, FREE, June 28<sup>th</sup> and July 5<sup>th</sup>, 12<sup>th</sup>, 19<sup>th</sup>, & 26<sup>th</sup>, 2 – 4 p.m.
- **Outdoor Climbing**, Outdoor Recreation, \$35, June 30<sup>th</sup>, 9 a.m.
- [4<sup>th</sup> of July Celebration](#), Activities All Day, Golf/Fun Run, Beauty Pageant, DJ, Live Band, and Fireworks, July 4<sup>th</sup>, 9 a.m. – 11 p.m.
- **Legoland Trip**, Outdoor Recreation, \$40 (4 years and younger \$25), July 7<sup>th</sup>
- [Baby Sitter Training](#), JFK Youth Center, FREE, attendees will be added to the CYS Baby Sitter Referral List, July 10<sup>th</sup>
- **Tour Under Bamberg**, Outdoor Recreation, \$25, *explore the caverns underneath the city of Bamberg*, July 12, 5 p.m.
- [Full Family Theater](#), Stable Theater, Free, Advance Registration Recommended, Thursday Evenings July 12<sup>th</sup> – August 23<sup>rd</sup>, 6 – 9 p.m.
- [BOSS Trip to Amsterdam](#), sign up at the Freedom Fitness Facility, July 13<sup>th</sup> – 16<sup>th</sup>
- **Farmers Market**, Commissary, Outside market sales, July 14<sup>th</sup> – 15<sup>th</sup>, 11 a.m. – 5 p.m.
- [Community Flea Market](#), Community Activity Center, July 14<sup>th</sup>, 10 a.m.
- [Watermelon Eating Contest](#), Community Activity Center, July 18<sup>th</sup>, 12 p.m.
- **Exchange 117<sup>th</sup> Anniversary**, Bamberg Main Exchange, Be the 1<sup>st</sup>, 11<sup>th</sup>, 17<sup>th</sup>, or the 117<sup>th</sup> customer and receive prizes, July 25<sup>th</sup>
- **Neuschwanstein Trip**, Outdoor Recreation, \$65 Children (under 18) free, August 4<sup>th</sup>, 5 p.m.
- **Prague Trip (Czech Republic)**, Outdoor Recreation, \$65 (\$55 for ages 4-12, \$45 ages 3 and under), August 18<sup>th</sup>, 5 a.m. – 11 p.m.
- **Conquer the Zugspitze**, Outdoor Recreation, \$200, 2-day hike on Germany's highest mountain, August 25<sup>th</sup> – 26<sup>th</sup>

**\*Next Community Resource Forum is *July 24<sup>th</sup>* in the Warner Conference Center\***

**Check out these and other events happening in the community on the**  
**[USAG Bamberg Community Calendar](#)**





## June CRF Highlights

**\*Additional Community Notes & Highlights\***



- The Commissary will be open on the 4<sup>th</sup> of July from 10 a.m. – 6 p.m.
- Many Garrison Agencies will be closed on July 5<sup>th</sup> for Organizational Days; please plan appropriately.
- Starting May 1<sup>st</sup> there will be new sign-in procedures to for ID cardholders wanting to bring guests onto Warner Barracks. Please let Soldiers & Families know that it will now take a couple more minutes to sign-in.
- Most BOSS trips are open to all community members over the age of 18; priority goes to single Soldiers, but there is often room on the bus for additional people. Call 0951-300-8890 for more info.
- The Bamberg Health Clinic has published instructions for medical care titled Essential Information to Access Healthcare; these info papers are a great resource, so stop by the Health Clinic or ACS to pick up a copy.
- Click on the link [HERE](#) for USAG Bamberg policies. Being knowledgeable about the policies that are applicable to you can prevent unintended violations.
- Vacation Bible School will run August 20<sup>th</sup> – 24<sup>th</sup> from 9 a.m. – 12 p.m. For more info, please contact the Chapel at 0951-300-1570.
- Click [HERE](#) for Current Overseas Housing Allowance (OHA) rates or [HERE](#) Cost of Living Allowances (COLA) rates; simply input your relevant information and use location code GM229 for Bamberg.



# Welcome to the Community Resource Forum



United States Army Garrison Bamberg



# Opening Remarks



**United States Army Garrison Bamberg**



# Exchange



**Army and Air Force Exchange Service**



**EXCHANGE**

*You save, we give back.*



POC: Chong Ahn

## MAXIMIZE YOUR SAVINGS THROUGHOUT THE YEAR!

Join our Online SAVINGS Club at [shopmyexchange.com](http://shopmyexchange.com)!

We'll keep you informed about Online Savings Events and send you **EXCLUSIVE COUPONS!**

Enjoy the Convenience & the Savings at [shopmyexchange.com](http://shopmyexchange.com)!  
Shop regularly for:

- MILLIONS of items available
- Weekly SAVINGS promotions
- Weekly Sweepstakes
- Dozens of online Specialty Stores & Mall retailers offering special discounts
- FREE shipping offers
- Exclusive COUPONS when you join the Online SAVINGS Club
- NO sales tax
- And much more!

 **Online SAVINGS Club**  
*Your E-newsletter!*

**EXCHANGE**  
[shopmyexchange.com](http://shopmyexchange.com)



BuddyList 

Join Our  
Store Manager's  
Buddy List!

Simply sign-up at  
[shopmyexchange.com](http://shopmyexchange.com) or fill out  
the quick form available at the  
Customer Service counter.



Why should I sign-up?  
To get the inside scoop on:

- Your local Exchange in-store specials
- [shopmyexchange.com](http://shopmyexchange.com) specials
- MILITARY STAR® specials
- Reel Time Theater updates
- Interactive Exchange Catalog updates
- Food Court & Concessionaire coupons
- Social Media events
- Helpful Resources and much MORE!

**EXCHANGE**  
[shopmyexchange.com](http://shopmyexchange.com)



**EXCHANGE**  
You save, we give back.



POC: Chong Ahn

ACCESS EXCLUSIVE PERKS!



**APPLY NOW**

Save 10% on everything the first day you shop!

- USE YOUR **MILITARY STAR** CARD AND GET ALL OF THESE GREAT BENEFITS
- Competitive APR
  - No annual, late or over-limit fees
  - Special promotions
  - No interest military clothing plan
  - Free standard shipping at [shopmyexchange.com](http://shopmyexchange.com)

To apply for a MILITARY STAR® card, visit your local Exchange or log on to [www.milexch.com](http://www.milexch.com).



[www.milexch.com](http://www.milexch.com)

\*Some MILITARY STAR® programs only. Rewards subject to credit approval.

**WANT IT,**  
but can't find it?



**We'll get it from another EXCHANGE!**  
Ask about our Shuttle Service

Don't forget to visit us at [shopmyexchange.com](http://shopmyexchange.com)



OCT 10 10:00 AM

MAXIMIZE YOUR REWARDS!



**APPLY NOW**

2% Cash Back Rewards on installation every day!\*

- Start earning rewards on every purchase
- 1% Cash Back Rewards off-installation purchases
  - BONUS 2% Cash Back Rewards on all purchases for the first 60 days
  - Plus, all of the benefits of the MILITARY STAR® card

To apply for a MILITARY STAR® Rewards MasterCard®, visit your local Exchange or log on to [www.milexch.com](http://www.milexch.com)



Larger Than Life Rewards

Apply subject to credit approval. Restrictions and limitations apply. MILITARY STAR® Rewards MasterCard® credit cards are issued by Chase Bank USA, N.A. The printing and handling charges will be applied to your first Exchange or visit [www.milexch.com](http://www.milexch.com).

\*Based on the MILITARY STAR® Rewards MasterCard® purchase for details.



POC: Chong Ahn



Come in and have a piece of cake

Be our 1<sup>st</sup>, 11<sup>th</sup>, 17<sup>th</sup> or 117<sup>th</sup> customer  
@ register 2 in your Bamberg Main Exchange  
on Wednesday, 25 July and receive a \$50 Gift Card



POC: Chong Ahn



# GRAND OPENING MOBILE CENTER

**S**IGA telecom  
You CELlect. We connect.

## Bamberg Mini Mall 10 August



# DFMWR Update



**USAG Bamberg Directorate of Family, Morale, Welfare, Recreation**



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



## MWR Bamberg on Social Media sites:

Please visit

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr) for latest updates.

Become our friend on facebook and stay in the loop

<http://www.facebook.com/bambergmwr>

All posters and flyers are accessible for download and sharing on social media  
on our Flickr account:

<http://www.flickr.com/photos/bambergmwr>

**NEW LINK !!** Community Events Calendar: **NEW LINK!!**

[www.bamberg.army.mil/cal.asp](http://www.bamberg.army.mil/cal.asp)

**flickr**

**facebook**



## USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



USAG Bamberg  
Whispering Pines Golf Course and Pro Shop  
Tel. (0951) 300 8953

flickr  
Bamberg MWR

# 2012 Golf Tournaments

*Classes & Events*

March 31	Course Clean Up Tournament
April 14	Youth Tournament
May 1	Season Opener Golf Club Hauptmoorwald
May 5	Season Opener (American)
May 17	Tournament of Scents
May 26	Memorial Day Tournament
June 7	President's Prize
June 11	Golf Clinic
June 17	Otto's Golf Cup
June 23	Top 40 II: Homegame
July 4	2 Person Scramble
July 14	German-American Ryder Cup
July 22	Weyermann Cup
Aug. 4	1st Herren Heimspiel
Aug. 11	Family Day Tournament
Aug. 18	Top 40 I: Homegame
Sept. 1 & 2	Club Championship (American)
Sept. 10	Golf Clinic
Sept 15 & 16	Club Championship Golf Club Hauptmoorwald
Nov. 18	Turkey Shoot Kick Off (every Sat. until Christmas)
Oct. 3	End of Season Tournament
Dec. 9	Nikolaus Tournament

www.bamberg.army.mil/mwr  
Book Online through  
MWR Online Services!

Information can be usbjct to change. Please call ahead.

# 2012 Golf Tournament schedule

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



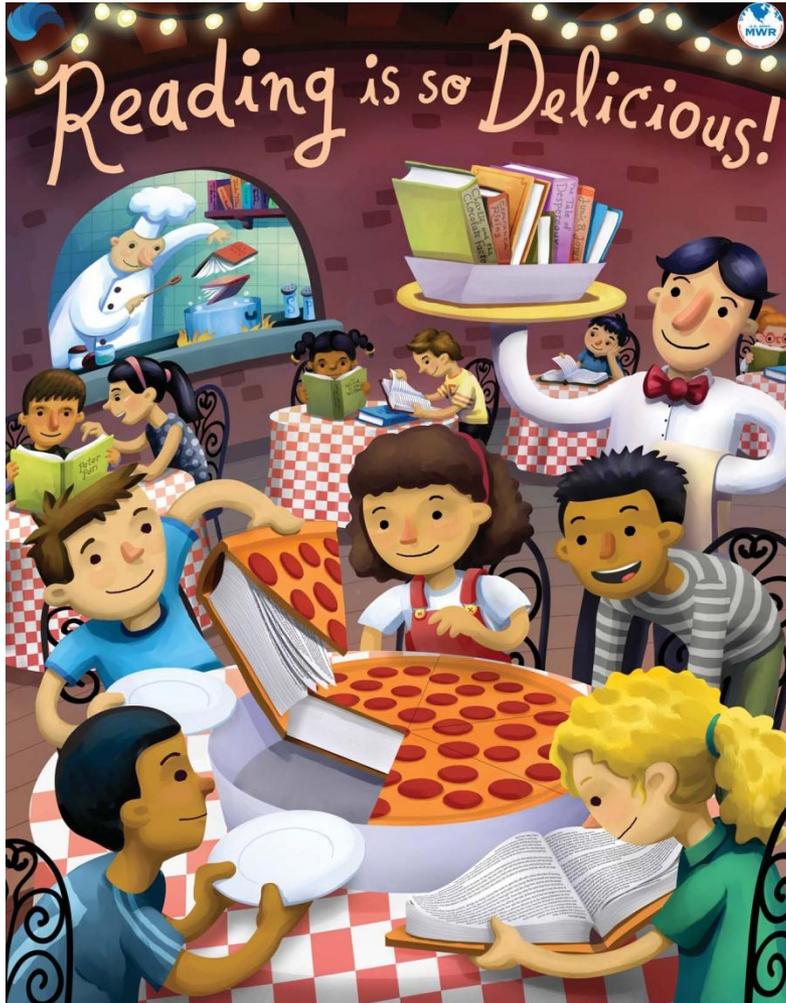
# June

- **Summer Reading Program**
- **Summer Kids Crafts**
- **Outdoor Climbing**





USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



# Summer Reading Program

## Theme: Reading is so Delicious

**5-17 years old**

**Every Wednesday  
(except 4 July)  
between  
June 20 – July 18,  
1600,  
at Library**

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



## Summer Kids Craft

**Jun. 28**  
**2-4 p.m. at CAC**  
**FREE**  
**(thanks to a BSCC donation)**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



## Outdoor Climbing

**June 30, 9 a.m.**

**\$35**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



# July



- **4<sup>th</sup> Of July Celebration**
  - **Summer Kids Crafts**
    - **Legoland Trip**
  - **Tour Under Bamberg**
- **Theatric Workshop Series**
- **BOSS Trip to Amsterdam**
  - **Community Flea Market**
- **Watermelon Eating Contest**



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



# 4<sup>th</sup> of July Celebration

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



## Summer Kids Craft

**Every Thursday in  
July**

**Jul. 5, 12, 19, 26**

**2-4 p.m. at CAC**

**FREE**

**(thanks to a BSCC  
donation)**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



## Legoland Trip

July 7

**\$40 or  
\$25 (4 yrs and  
younger)**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



# ODR Tour Under Bamberg

July 12, 5 p.m.

\$25



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



## Theatrical Workshop Series

# FULL FAMILY Theater

Six sessions for Adults and Kids

**Thursday Evenings**

**6 – 9pm**

**July 12 – Aug 23**

at the Stable Theater

**FREE – Sponsored by  
the BSCC**

**Advance Registration Recommended**

USAG Bamberg  
The Stable Theater

www.bamberg.army.mil/mwr

MWR

flickr

2012

**FREE!**

**Full Family  
Theater**

Theatrical Workshop Series

July 12 - August 23

July 12: Auditioning for Musical Theater  
July 19: Dance Basics for Musical Theater  
July 26: Sitcom - Writing Comedy and Doing Improvisation Theater  
August 2: TBA  
August 9: Singing for Broadway  
August 16: Clowning and Body Movement  
August 23: Stage Management

Advance registration recommend. Info can be subject to change.  
Visit [www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr).

**Contact (0951) 300 8647**

The workshop series is powered by the Bamberg Spouses and Civilian's Club

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



**BOSS**

**Trip to Amsterdam**

**July 13-16**

**sign up at FFF**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



## Community Flea Market

**14 July, 10 a.m.**

**at CAC**

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



# **Watermelon Eating Contest**

**18 July,  
12 p.m. at CAC**



# August



- **Summer Kids Craft**
- **Thursday Night Golf Scramble**
  - **Neuschwanstein Trip**
- **Family Day Golf Tournament**
  - **Whitewater Kayaking**
  - **Tour Under Bamberg**
- **IMCOM Europe Mountain Bike Series**
  - **Community Flea Market**
    - **Prague Trip**
    - **Zugspitze Hike**
- **Women's Equality Day 5K Fun Run**
- **Operation Rising Star (Round 1)**



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



## Summer Kids Craft

Every Thursday in  
August

Aug. 2, 9, 16, 23, 30

2-4 p.m. at CAC

**FREE**

**(thanks to a BSCC  
donation)**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



## **Thursday Night Golf Scramble**

**Every Thursday in August**

**Aug. 2, 9, 26, 23, 30**

**6 p.m.**

**\$10**

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



**Neuschwanstein Trip**  
**Aug. 4, 5 a.m.**  
**\$65**  
**Children (under 18)**  
**are free.**  
**Adult admission to the**  
**castle is 26 Euros.**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



# ODR Tour Under Bamberg

**Aug. 9, 5 p.m.**

**\$25**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



## Community Flea Market

**11 August, 10 a.m.**

**at CAC**

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



**Family Day  
Golf Tournament  
11 Aug. 9 a.m.**

**\$35 (Members)  
\$40 (Non-Members)**

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



# IMCOM Europe Mountain Bike Race And 10k Trail Run

11 Aug

Runners sign up at FFF

Mountain Bikers sign up



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)

USAG Bamberg Freedom Fitness Facility [www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)

**2012 Community Fun Runs**

<b>10 March</b>	Women's Equality Month 5k Fun Run & Walk
<b>21 April</b>	Month Of The Military Child 5k Fun Run & Walk
<b>12 May</b>	Asian Pacific Heritage Month 5k Fun Run & Walk
<b>23 June</b>	Great Outdoor 5k Fun Run & Walk, starts at Local Training Area
<b>4 July</b>	Independence Day 5k Fun Run & Walk
<b>11 Aug.</b>	IMCOM-Europe Mountain Bike Race and 10k Trail Run, starts at Local Training Area. Mountain bikers sign up at Outdoor Recreation.
<b>25 Aug.</b>	Women's Equality Day 5k Fun Run & Walk
<b>22 Sept.</b>	1st Day of Autumn 5k Fun Run & Walk
<b>20 Oct.</b>	Breast Cancer Awareness 5k Fun Run & Walk, wear pink to show your support!
<b>17 Nov.</b>	Turkey Trot
<b>8 Dec.</b>	<b>BOSS</b> - Toys for Tots 5k Fun Run & Walk

All runs are 5k and start at 9 a.m. from FFF if not noted otherwise.

Contact FFF, Tel. (0951) 300 8890

FOR SOLDIERS FOR FAMILIES FOR RETIREES FOR CIVILIANS



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



## Prague Trip (Czech Republic)

**Aug. 18, 5 a.m.-11 p.m.**

**\$65**

**\$55 for ages 4-12**

**\$45 for under 3 years**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



**Conquer the Zugspitze  
Aug. 25-26, \$200  
2-day hike to  
Germany's highest  
mountain.**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



## USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



USAG Bamberg Freedom Fitness Facility [www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)

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**Contact FFF, Tel. (0951) 300 8890**

FOR SOLDIERS FOR FAMILIES FOR RETIREES FOR CIVILIANS

# Women's Equality Day 5K Fun Run/Walk 24 Aug., 7 a.m.



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



**Army-wide Talent Competition**

# **OPERATION RISING STAR is BACK!**

**Sign up at The Stable Theater  
or online at  
[www.oprisingstar.com](http://www.oprisingstar.com)**

**Compete locally for cash prizes! Win a chance for a  
trip to CONUS to all-Army ORS Finals!**

**ROUND 1 competition – Friday Aug 31 at The Stable Theater**

**ROUND 2 competition – Friday Sept 14 at CAC Beer/Brats Fest**

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



# September



- **Auditions for November Musical Show**
  - **Tour Under Bamberg**
    - **Flea Market**
    - **Berlin City Tour**
  - **Operation Rising Star (Round 2)**
    - **Oktoberfest Trip**
      - **5k Fun Run**



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



# Stable Theater Fall Musical Production Call for **AUDITIONS**

**Wed/Thu Sept 5, 6  
6:30pm**

**Ages 8 thru adult-NO PREPARATION REQUIRED**

**Shows to run  
mid-November**

**Show title TBA!**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



# Tour Under Bamberg 6 September 5 p.m. - \$25



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



**Community  
Flea Markets**

every 2nd Saturday of the month  
March - October, 10 a.m.-1 p.m.  
at CAC, Bldg. 7047

March 10, April 14, May 12, June 9, July 14, Aug. 11, Sept. 8, Oct. 13

Contact CAC at (0951) 300 8837

FOR SOLDIERS    FOR FAMILIES    FOR RETIREEES    FOR CIVILIANS

**Community Flea Market**  
**8 Sept**  
**10 a.m.-1 p.m.**  
**At CAC**

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



**Berlin City Trip  
8 September,  
depart 0400  
\$85**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



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[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



**Oktoberfest  
Trip  
15 + 29 September,  
Depart 8 a.m.  
\$40**



[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



## USAG Bamberg Directorate of Family, Morale, Welfare, Recreation



USAG Bamberg Freedom Fitness Facility [www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)

U.S. ARMY MWR

# 2012 Community Fun Runs

10 March	Women's Equality Month 5k Fun Run & Walk
21 April	Month Of The Military Child 5k Fun Run & Walk
12 May	Asian Pacific Heritage Month 5k Fun Run & Walk
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17 Nov.	Turkey Trot
8 Dec.	BSS - Toys for Tots 5k Fun Run & Walk

All runs are 5k and start at 9 a.m. from FFF if not noted otherwise.

Contact FFF, Tel. (0951) 300 8890

flickr

FOR SOLDIERS FOR FAMILIES FOR RETIREES FOR CIVILIANS

**5K Fun Run  
22 September  
9 a.m. at FFF**

[www.bamberg.army.mil/mwr](http://www.bamberg.army.mil/mwr)



# DPW Update



**USAG Bamberg Directorate of Public Works**



# DIRECTORATE OF PUBLIC WORKS



- **Energy Conservation**
- **Recycling**

*Save resources, save money!*

## Suggestions for Energy Conservation

### Switch off lights and electronics:



- **when not in use** (*office restrooms; overnight*)
- **shut down computers at the end of working day** (*AE Pam 25-25*)
- **outside lights: OFF in daylight!**

### Stop idling:

- **Turn off the engine when not needed**

*(wastes fuel, money and is forbidden by German law!)*



I Turn My Engine Off  
When Parked



*Save resources, save money!*



## Suggestions for Recycling

**Remember the steps:**

It's easy!



- **Buy reusable items (bottles), rechargeable batteries, cloth bags for shopping**
- **Invest in high-quality, long-lasting products**
- **Sort your waste properly when recycling**
  - Get sorting bins** (Self help store, create yourself, buy)
  - Use the Recycling Center** (Open 24 hours)
  - Consider:** *Recycling is a German law!*





# DPTMS Update



**USAG Bamberg Directorate of Plans, Training, Mobilization and Security**



# Directorate of Plans, Training, Mobilization & Security (DPTMS)



## What We Do

**Provide C2 for emergency management response and consequence management operations**

**Manage Mobilization and Demobilization operations**

**Supervise the execution of the Force Protection and Anti-terrorism Program**

**Manage personnel security clearances, industrial security, and classified holdings functions**

**Develop and execute Installation Emergency Response and Consequence Management Plans**

## Leader Forums

- **Tactical Unit Commander Conference (TUCC) – Monthly**
- **Community Resource Forum (CRF)**
- **Rear Detachment Commander - Family Readiness Group Leaders Meeting (RD/FRG) - Monthly**

## How We May Assist you

**Provide assistance with the planning and execution of some events or activities**

**Provide assistance with Special Event Packets (SEP)**

**Assist with personnel security and foreign travel clearances**



# Health Clinic



**US Army Health Clinic-Bamberg  
Bavaria Medical Activity**



# Due Outs from Last CRF



- None



# Operating Hours



**Closed Only on Saturdays, Sundays and US Federal Holidays.**

Monday	7:30 a.m. - 4:30 p.m.
Tuesday	7:30 a.m. - 4:30 p.m.
Wednesday	7:30 a.m. - 4:30 p.m.
Thursday	7:30 a.m. - 3:00 p.m.
Friday	7:30 a.m. - 3:00 p.m.

**<sup>1</sup>Sick Call is at 7:00 a.m. for Soldiers without or closed Bn Aid Station**

**<sup>2</sup>Hours subject to road conditions**



# Patient Satisfaction



Data As of 1 Jun 12	Army Patient Satisfaction Survey Key Questions (Data Lags approximately 2 Months)	Trend	Current Month	Last Month	Rolling 3 Months	MEDCOM Standard
			≈41 Surveys	≈51 Surveys	≈162 Surveys	
	7. Overall, how satisfied do you feel about your visit with the PROVIDER. <b>Completely Satisfied, Somewhat Satisfied</b>	↑	92.5%	80.4%	84.6%	95.0%
	9. The overall phone service you received in scheduling the appointment for this visit. <b>Excellent, Very Good</b>	↔	64.5%	59.0%	68.9%	87.5%
	11. The amount of time from when you made the appointment until you actually saw the healthcare provider. <b>Excellent, Very Good</b>	↑	71.1%	44.7%	61.4%	87.5%
	13. The courtesy and helpfulness of the staff during this visit. <b>Excellent, Very Good</b>	↑	81.6%	54.0%	74.1%	87.5%
	17. Overall, how would you rate your visit to the Pharmacy? <b>Excellent, Very Good</b>	↔	73.5%	67.5%	75.8%	87.5%
	20. Everything considered, how satisfied were you with the MTF during this visit? <b>Completely Satisfied, Somewhat Satisfied</b>	↑	95.1%	84.3%	88.2%	95.0%

## Patient Satisfaction is a lead indicator for Patient Activation.

If a patient is satisfied, they are more apt to trust our clinic staff and participate in their own health by adhering to those behaviors that improve their quality of life.

US Army Medical Command (MEDCOM) established financial incentives and penalties for Patient Satisfaction. Every month, there is an opportunity to earn up to +\$800 or lose up to -\$800 for each survey. The current return rate for surveys is less than 20%. We must set conditions for our beneficiaries to complete and return their surveys.

**Note that "SATISFIED" only reflects "Excellent & Very Good " survey responses. "Good" responses are considered "NOT SATISFIED"**



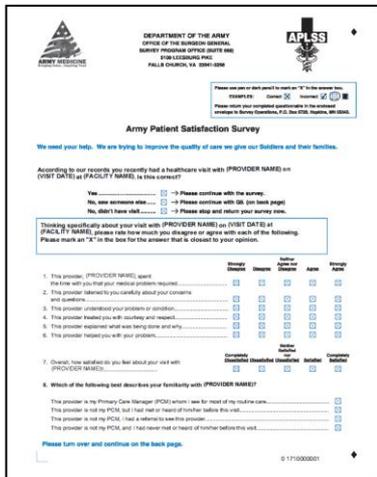
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# Patient Satisfaction Survey



You may receive an Army Patient Satisfaction Survey in the mail 2 to 4 weeks following your visit at the Health Clinic.

By completing and submitting the Army Patient Satisfaction Survey, the more resources YOUR Health Clinic receives to deliver the healthcare that YOU demand and expect.



**If you are satisfied, for each applicable question, please check one of these two boxes on your Survey.**

**Only these responses help YOUR Health Clinic receive more resources.**

	No Experience	Poor	Fair	Good	Very Good	Excellent
9. ...	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
10. ...	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
11. ...	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
12. ...	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
13. ...	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
14. ...	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
15. ...	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
16. ...	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
17. ...	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
18. ...	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
19. ...	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
20. Everything considered, how satisfied were you with (FACILITY NAME) during this visit?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

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# No Shows by AD Sponsor UIC



Source CHCS As of 15 Jun 2012	MAR 2012 No Show Appts		APR 2012 No Show Appts		MAY 2012 No Show Appts		Last 3 Months Total No Show Appts		Individuals with 2 or more No Shows Appts In Last 3 Months	
	AD	ADFM	AD	ADFM	AD	ADFM	AD	ADFM	AD	ADFM
TENT UNIT										
1002ND MP BN (CID)	0	0	3	1	1	1	4	2	0	1
16TH STB	12	8	10	10	9	25	31	43	4	4
391ST CSSB	26	16	25	15	12	19	63	50	13	9
173RD BSB	22	11	21	8	36	11	79	30	10	1
173RD STB	12	16	4	7	22	10	38	33	2	3
4-319TH AFAR	15	9	15	3	26	7	56	19	10	1
54TH EN BN	88	22	58	21	70	23	216	66	38	11
630TH MP CO	9	4	10	3	10	4	29	11	6	1
USAG BAMBERG		5	1	1	2	3	3	9	0	1
BAVARIA DENTAC	0	1	0	0	2	0	2	1	0	0
BAVARIA MEDDAC	0	1	2	0	1	0	3	1	0	0
OTHER	1	0	0	0	0	0	1	0	0	0
<b>TOTAL</b>	<b>185</b>	<b>93</b>	<b>149</b>	<b>69</b>	<b>191</b>	<b>103</b>	<b>525</b>	<b>265</b>	<b>83</b>	<b>32</b>
<b>SUM OF TOTAL</b>	<b>278</b>		<b>218</b>		<b>294</b>		<b>790</b>		<b>115</b>	

**Over 3 months, 115 Individuals accounted for 309 out of 790 total No Show Appointments (~40%).**



# Points of Interest



- Bldg 7334 Health Clinic (Primary Care)
  - 2-20 July 2012 A/C Installation
- Patient Satisfaction Surveys
- No Show Appointments
- Essential Beneficiary Information Hand Out
- Intake Interviews w/Family Readiness Groups
- Patient Centered Surveyors



# Chapel



**USAG Bamberg Chapel Service**



# Chapel

## ***CHAPEL SCHEDULE*** **(Handouts in your packet)**

**20 July – 1130 -1300**      ***Single Parent Luncheon***

**20 – 24 August**              ***Vacation Bible school***



# Army Community Service



**USAG Bamberg Army Community Service**



# We're Closed!

*The **Army Community Service** will be closed on **Thursday July 5<sup>th</sup>**, for an Organizational Day.*



# CYSS



**USAG Bamberg Child, Youth, and School Services**



# Child Development Center Calendar of Events



Date	Event	Additional Info	Notes
July 9-13	Week 2 - Western Week	Puppet making, cowboy hats, cinnamon snakes	Trip: The Farm Heilingenstadt in Oberfranken
July 9-20	Pre-School Summer Camp Weeks 2 and 3	3-5 year old 0800-1100	Slots are available
July 16-20	Week 3 – Sports Week	Golf lessons, soccer, tennis, kickball. Field Day on Friday	Trip: Pendleton Field for Field Day Activities

For more information (or to register), please contact  
SAC at 469-8698 // 0951-300-8698.



# School Age Care Calendar of Events



Date	Event	Additional Info	Notes
June 18-August 24	SAC Summer Camp	Please see Summer Camp Book	Please see Summer Camp brochure for all fees
July 5	Consolidated Services	FCC, CDC and SAC 0700-1700	
21 July	Holiday Park	"OKG" (SAC Older Kid's Group)	FEE: \$45
3 August	Underground Tour of Bamberg	"OKG" (SAC Older Kid's Group)	FEE: \$35
August 27-September 6	Kinder Boot Camp	Bldg. 7669 SAC 0800-1100	Children who will attend Kindergarten SY 2012-2013

For more information (or to register), please contact  
SAC at 469-8698 // 0951-300-8698.



# Youth Center - Highlights

Date	Time	Event	Fee
June 18-August 24	0800-1300	Middle School /Teen Morning Camp	Please see Summer Camp brochure for all fees
June 18-August 24	1300-1900	Middle School /Teen Open Recreation	FREE
July 21	0600	Holiday Park (meet at SAC)	\$35
July 27	0800	Bambados Swimming Pool	FREE
August 17	0600	Belantis Water Park (meet at JFK)	\$35
August 24	0500	Europa Park	\$45



For more information (or to register), please contact JFK YC at 469-8871 // 0951-300-8871





# Child, Youth and School (CYS) Services Dates to Remember



Date(s)	Time	Event	Location
July 5	0500-2300	Tropical Island	Chapel Parking Lot
August 11	0700-2300	Legoland	Chapel Parking Lot

## Tropical Island

Age	FEE
Adults	\$65
Child (6-14 years)	\$55
Child (0-5 years)	\$30

## Legoland

Age	FEE
Adults	\$65
Child (4-11 years)	\$60
Child (0-3 years)	\$15

For information on registering for Child, Youth and School (CYS) Services programs, please contact Parent Central Services (PCS), bldg 7340 @ 469-8660



# Child, Youth and School (CYS) Services Youth Sports & Fitness



Date	Event	Location	FEE
July 9 & 11	Golf Clinic	Pendleton Field	\$10
July 23-25 & 27	Soccer Skill Development Clinic	Ray's Diner Field	\$15
July 16, 17, 18	Baseball Clinic	SAC Fields	\$15
July 19, 20	Softball Clinic	SAC Fields	\$10
July 30, August 1 & 3	Basketball Clinic	High School Gym	\$15
August 15, 16, 17	Flag Football Clinic	Ray's Diner Field	\$15

For information on registering for Child, Youth and School (CYS) Services programs, please contact Parent Central Services (PCS), bldg 7340 @ 469-8660 for age divisions and times.



# SKIES Unlimited

Schools of Knowledge, Inspiration, Exploration & Skills



Activity	Class Days	Time	Session Date	Location	Fee
Parent & Me Taekwondo (3-5)	Mon & Weds	1545-1630	July 2-31	Freedom Fitness Facility	\$40
Taekwondo A	Mon & Weds	1630-1730	July 2-31	Freedom Fitness Facility	\$40
Taekwondo B	Mon & Weds	1730-1830	July 2-31	Freedom Fitness Facility	\$40
Parent & Me Dance (1 ½ -3)	Tuesdays	1500-1545	July 3-31	Bowling Center	\$40
Jazz & Tap (5-7)	Tuesdays	1500-1545	July 3-31	Bowling Center	\$40
Jazz & Tap (8-12)	Tuesdays	1500-1545	July 3-31	Bowling Center	\$40

For information on registering for Child, Youth and School (CYS) Services programs, please contact Parent Central Services (PCS), bldg 7340 @ 469-8660 for age divisions and times.



**SKIES** *Unlimited*  
Schools of Knowledge, Inspiration, Exploration & Skills



## LOOK FOR THESE UPCOMING SKIES CLINICS FOR THIS SUMMER

Activity	Location
Youth Golf Clinic	Whispering Pines Golf Course
Self Defense Clinic	Freedom Fitness Facility
Hip Hop Body Shop	Bowling Center
Jazz & Tap Clinic	Bowling Center
Thriller Workshop	Bowling Center
Fairy Tale Dance	Bowling Center
Wall Climbing	JFK MS/T Center

**Please check our CYS Services Summer Camp Brochure for more details on the classes.**

For information on registering for Child, Youth and School (CYS) Services programs, please contact Parent Central Services (PCS), bldg 7340 @ 469-8660 for age divisions and times.



# Elementary School



**USAG Bamberg Elementary School**



# Important Dates to Remember SY 2012-2013



Date	Day	Event
24 August	Friday	New Family Orientation (1000-1100)
27 August	Mon	“Lemonade on the Lawn” (1130)
27 August	Mon	“Back to School Open House” (1300-1500)
27-31 August	Mon-Fri	Kindergarten Teachers Home Visits
3 September	Mon	Holiday – NO SCHOOL
4-6 September	Tues-Thurs	Staggered Start (Notes 1 and 2)
7 September	Fri	ALL Students Attend Kindergarten
19 September	Wed	PTA Board Meeting (1500)
20 September	Thurs	School Advisory Committee (SAC) Meeting (1500)

## **Notes:**

- (1) Parents will be given the exact day of their child’s “staggered start” (4-6 September).
- (2) One third of the kindergarten class will attend on each day (4-6 September)

For more information/questions, please contact BES @ 469-8884



# High School



**USAG Bamberg Middle/High School**



# School Liaison Officer



**USAG Bamberg School Liaison Officer**



# School Year 2012-2013

## Free & Reduced School Meals



**Applications may be submitted beginning, Monday, 1 August 2012.**

- For a “FREE and REDUCED School Meal” application, please visit CYS Services, Parent Central Services
- All applications will be accompanied by proof of income, i.e., LES, pay stub, etc. (received during the month before the application is submitted)
  - Parents may make payments at the PX Cashier Cage
  - Students may pre-pay for meals by bringing payment to the school cafeteria
  - All students can pay cash for their meals although this is highly discouraged

<http://www.shopmyexchange.com/Community/Schoollunch>





# What is the Tutor.com Learning Suite?



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**SkillsCenter™: resources for Homework Help, Test Prep, Basic Skills, Research, Writing, and more**

**Live Homework Help®: one-to-one live, anonymous connections with real tutors**

**Individualized to the needs of each student**

**Math, Science, Social Studies  
English, and Writing**

**For children of: Active,  
Wounded, Reserve Component,  
National Guard, and Army  
civilians (including Survivors)**

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[www.myarmyonesource.com/cyss\\_tutor](http://www.myarmyonesource.com/cyss_tutor)**



# Tutor.com: Help for families



- Provided free for families ...
- Individualized differentiated instruction
- Qualified, certified, background checked, expert tutors.
- Topic-based support
- Help in the moment of need
- Daily school work support, catch up, or get ahead
- Math, Science, and Social Studies help available in Spanish  
2 PM to 1 AM, Eastern time



# DeCA



**Defense Commissary Agency (DeCA)**



**Mr. Robert Vogel**  
**Store Director**



# Mr. RC BATTERIES ONLY!



# FARMERS MARKET



July 14<sup>th</sup>-15<sup>th</sup>

11:00-17:00

Outside Market Sales



- Demos
- Fun Games
- Prizes
- FRG Fund Raiser
- Opportunity





# Scholarships for Military Children



*Ms. Caroline C. Bentley*

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# Bamberg



## Commissary Independent Bagger Association

### *Seniors*

<i>Natesha Godbee</i>	<b><u>2012 Valedictorian</u></b>	<b>\$4,000</b>
<i>Aleksandra Wisniewska</i>	<b><u>2011 Valedictorian</u></b>	<b>\$1,000</b>
<i>Michael Janish</i>		<b>\$2,000</b>

### *Juniors*

*Cristine Ibanez \$1,500*

*Chris Bently \$1,250*      *Victoria Montley \$900.00*

*Jessica Dominic \$1,000*      *Kaleb Flammang \$800.00*

For achieving the highest GPA within the juniors of the Independent Contractors of Bamberg as well as their persisting support and commitment to Bagging Duties at the Front-End during the year of 2011-2012

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**WE ARE OPEN !**

**The Bamberg Commissary  
will be OPEN on 4<sup>th</sup> of July**

**from 10:00 to 18:00**



**The Bamberg Commissary Staff Wishes You a  
Safe 4<sup>th</sup> of July!!!**



Thank you for your time



**'Your Commissary ... It's Worth the Trip!'**





# Open Discussion Forum



**United States Army Garrison Bamberg**



# Closing Remarks



**United States Army Garrison Bamberg**



# American Red Cross



United States Army Garrison Bamberg



**American  
Red Cross**

## **New Volunteer Orientations**

July 6<sup>th</sup> & 20<sup>th</sup>

August 3<sup>rd</sup> & 17<sup>th</sup>

September 7<sup>th</sup> and 21<sup>st</sup>  
(10:00am – 12:00pm)

## **CPR / AED / First Aid Training**

July 13<sup>th</sup>, August 10<sup>th</sup>, September 14<sup>th</sup>  
(**NEW TIME!** 9:00am – 3:30pm)

## **Introducing our new American Red Cross Newsletter:**

Volunteer highlights, course schedules, upcoming events, outreach initiatives. Distributed through ARC e-mailing list, FRSAs, Facebook, PAO. Please help ensure widest dissemination possible.