

UNDERSTANDING HOUSEHOLD GOODS PACK-UP DELAYS

by CPT Desirée Helmick

Europe is experiencing the highest household goods demand surge in more than a decade. Coupled with a shortage of moving companies, this is causing requested pick-up dates this summer to be rescheduled to dates later than originally requested.

Installation Management Command-Europe Logistics Division Transportation Office is asking customers to consider the following:

- Do not make any financial commitments based upon your requested pick-up date. Wait until you receive a pick-up confirmation from the local garrison representative. Be aware that requested pick-up dates are tentative *until confirmed by the contractor*. Keep in touch with your local transportation office regarding the status of your move.
- Try to remain flexible with the alternate household goods pick-up dates that you are offered. Normally during a PCS move you would get the pick-up date that you wanted; however, that may not be possible this summer.
- If you want to report early to your next duty station, you may be asked to defer your pick-up date to a later date to make room for a service member who must leave earlier. Consider this request carefully unless you have a compelling reason to report early to your next duty station.
- Ensure that you have a confirmed household goods pick-up date before you make other plans. Do not book your airplane tickets or make vacation plans until you know when your goods will be picked up. Remember that you probably will not get the pick-up date that you requested, which may force you to change your travel plans.
- Be prepared to wait a little longer for your goods to be delivered once you arrive at your next duty station. The challenges and effects from this summer's delays in household goods pick-ups will be experienced worldwide.
- Mid-July to August pick-up dates are less congested. If possible, try to stay in Germany longer and enjoy your extra time abroad.

For more information, contact your local transportation office or the Kaiserslautern Claims Office at DSN 483-8414 or Commercial 0631-411-8414.

This article is based on material distributed by the HQ U.S. Army Installation Management Command, Europe Region, Public Affairs Office.

Would you like more information on the JAG Corps?



WWW.JAGCNET.ARMY.MIL



21st TSC Deputy Commander BG Phillip J. Thorpe presents the Meritorious Service Medal to COL Daria P. Wollschlaeger for her dedicated service as the 21st TSC Deputy Staff Judge Advocate. COL Wollschlaeger is now SJA at Fort Leonard Wood, and has been selected to attend the War College.

NEWS FLASH...

The 21st TSC Office of the Staff Judge Advocate welcomes our new SJA, LTC Corey Bradley, our new Deputy SJA, LTC P.J. Perrone, the new Officer-in-Charge of the Kaiserslautern Legal Services Center, CPT John Kokoszka, and the new Chief of Legal Assistance, CPT Rebecca Evans. We welcome back SSG Rodney Belt from his recent deployment. We bid farewell to COL Scott Arnold, COL Daria Wollschlaeger, CPT Jocelyn Stewart, SFC Becky Witmer, and SGT Samantha Ortiz.