



7th JMTC Legal Assistance Information

U.S. Embassy and Consulate Contact Info

Please note that this Information Paper only provides basic information and is not intended to serve as a substitute for personal consultations with a Legal Assistance Attorney.

Embassy of the United States Berlin

Neustädtische Kirchstr. 4-5
10117 Berlin
Federal Republic of Germany
Tel: (030) 2385 174
Closed on American and German holidays

For Visa Appointments & American Citizen Services:

Consular Section
Clayallee 170
14195 Berlin
Federal Republic of Germany

Directions

Public Transport: from Zoo Station (Bahnhof Zoologischer Garten), take the U9 two stops to Spichernstrasse, then take the U3 to Oskar-Helene-Heim.
Buses from Zoo Station: X10, 110

Non-Immigrant Visa Section

No walk-in service.
For Visa Appointments please call: Tel 0900 - 1 85 00 55, 7am to 8pm, Monday - Friday (EUR 1,86/min)
For information from outside Germany:
Fax: (030) 831-4926

American Citizen Services

Routine calls: (030) 832-9233, 2-4 pm, Monday through Friday.

Emergencies only: (030) 8305-0

Fax: (030) 8305-1215

Opening Hours:

8:30 am until 12:00 noon, Monday through Friday.

Closed on American and German holidays

E-mail: American citizens in the Berlin area with specific problems that are not addressed on the ACS pages may e-mail the American Citizen Services sections of the U.S. Embassy Berlin at ConsBerlin@state.gov. Please include your name, telephone number with Vorwahl (area code) and your address in Germany with Postleitzahl (zip code) in your e-mail so that we may respond as appropriate.

U.S. Consulate General Düsseldorf

Willi-Becker-Allee 10

40227 Düsseldorf

Federal Republic of Germany

Tel: (0211) 788-8927

Fax: (0211) 788-8938

After-hours emergencies please call (030) 8305-0

Public Transport: From inside the train station (Düsseldorf Hauptbahnhof) take the exit on to the "Bertha von Suttner Platz". Walk past the Sixt car rental office and proceed to the entrance to the Willi-Becker-Allee 10/ entrance to Goethe-Institute.

Hours:

Closed on American and German holidays.

Attention: As of July 2, the Consulate General in Frankfurt provides American Citizen Services for Nordrhein-Westfalen

U.S. Consulate General Frankfurt

Gießener Str. 30

60435 Frankfurt am Main

Federal Republic of Germany

Tel: (069) 7535-0

Fax: (069) 7535-2277

Public Transport:

From the main train station (Frankfurt Hauptbahnhof) take the U5 going to Preungesheim, exit stop Gießener Str.

Driving Directions:

- Directions for visa applicants/consular services (pdf)

- Directions for other visitors (pdf)

Parking:

Parking at Gießener Str. and Wetzlarer Str. is very limited. A park-and-ride parking garage with 110 slots is located in Frankfurt-Preungesheim next to the exit from A 661 and the subway stop Preungesheim.

American Citizen Services

Passport Unit

Open to the public from 7:30 to 11:30 am Monday through Friday.

Closed on German and American holidays, and on the last Thursday of every month.

Tel: (069) 7535-2100, 2:00-4:00 pm, Monday to Friday. Due to our high volume of applications, we can accept phone calls during these hours only.

Fax: (069) 7535-2252

More information: Passport Applications

Reports of Birth

Before making an appointment to report the birth of a US citizen in Germany, please review the relevant information related to Consular Reports of Birth Abroad

Applications are accepted by appointment only. Please send an e-mail to frnbirthabroad@state.gov, and include your name, phone number, and any preferences for the day of your appointment. We will then contact you by phone or e-mail to confirm the date of your appointment.

Tel: (069) 7535-2100, 2-4 pm, Monday-Friday

Fax: (069) 7535-2252

Special Consular Services

Tel: (069) 7535-2518/2519

(No visa related information available at these numbers)

Fax: (069) 7535-2252

Email: GermanyACS@state.gov

After-hours emergencies, please call (069) 7535-0 and ask to be connected to the consulate duty officer

Notarial and other window services available 8:00 am to 12:00 noon, Monday through Friday

American Citizen Services Frankfurt (Passport & Special Consular Services) is closed on American and German holidays as well as every last Thursday of a month.

Federal Benefits Unit

Tel: (069) 7535-2440

Fax: (069) 7535-2370 or 749-352

9:00 am to 12:00 noon, Monday through Friday.

Closed on American and German holidays

Customs Information (Department of Homeland Security)

Tel: (069) 7535-3876

Fax: (069) 7535-3780

Monday - Friday, 9am - 12 noon, 1pm - 6pm

Closed on American and German holidays

Visa Section - Non-Immigrant Visa

No walk-in service.

Closed on American and German holidays

Immigrant Visa Services

Open to the public from 8:00 am to 11:00 noon, Monday through Friday.

Phone information on specific cases from 2:00-4:00 pm at

Tel: (069) 7535-0

Closed on American and German holidays

USCIS

Open for filing of I-130 petitions on Mondays, Wednesdays and Fridays, from 8:00 am to 11:00 noon.

Closed on American and German holidays

U.S. Consulate General Hamburg

Alsterufer 27/28

20354 Hamburg

Federal Republic of Germany

Tel: (040) 411 71-100

Fax: (040) 41 32 79 33

After-hours emergencies only: (040) 411 71-300

Public Transport: From the main train station (Hauptbahnhof) take the S-Bahn 11, 21 or 31 one stop to Dammtor Bahnhof. From there it is a short walking distance to the consulate. Walk down Alsterterrasse and then turn left into Alsterufer. Alternatively, from the main train station take the U1 subway to the stop Stephansplatz or Bus 109 to Fontenay.

Attention: As of July 1, 2007 the Consular Section in Berlin provides American Citizens Services for Hamburg, Bremen, Niedersachsen, Schleswig-Holstein, and Mecklenburg-Vorpommern more

U.S. Consulate General Leipzig

Wilhelm-Seyfferth-Straße 4

04107 Leipzig

Federal Republic of Germany

Tel: (0341) 213-840

After-hours emergencies only: (0341) 213-8413

Hours:

9:00 am to 5:00 pm, Monday through Friday.

Closed on American and German holidays

U.S. Consulate General Munich

Königinstraße 5

80539 München

Federal Republic of Germany

Tel: (089) 2888-0

Fax: (089) 280-9998

Closed on American and German holidays.

E-mail: American citizens in Bavaria with specific problems that are not addressed on the ACS pages may e-mail the American Citizens Services section of the American Consulate in Munich at ConsMunich@state.gov.

Public Transport: The Consulate is a short walk from the subway station Odeonsplatz. From the train station take U 4/5, from all other directions U3 or U6.

Hours:

New public hours: 1-4 pm, Monday through Friday

For short notice changes to opening hours, please see American Citizen Services Munich

Reports of Birth and First-time Passport Issuance:

Applications are accepted by appointment only. To schedule an appointment, please email us at ConsMunich@state.gov with the applicant's name, address, phone number and age.

Notarial and Applications for Social Security Number (SSN)

1-4 pm, Tuesday and Thursday only

No appointments are necessary.

American Citizen Services Munich (Passport & Special Consular Services) is closed on American and German holidays as well as the last Wednesday of the month.