

Additional Points of Contact for Assistance

Equal Employment Opportunity Office
(EEO)

USAG Grafenwoehr 8360
& Garmisch

USAG Hohenfels 4426

Equal Opportunity Office (EO)

USAG Grafenwoehr 7215
& Garmisch

USAG Hohenfels 4102

Legal Office

USAG Grafenwoehr 7114
& Garmisch

Vilseck 2289

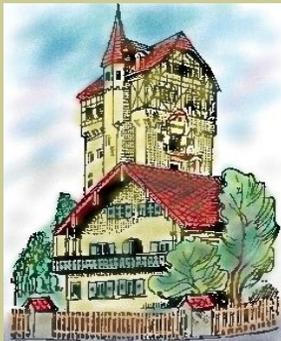
Hohenfels 2401

Dialing Prefixes

Grafenwoehr DSN 475-XXXX
CIV: 09641-83-XXXX

Vilseck DSN: 476-XXXX
CIV: 09662-83-XXXX

Hohenfels DSN: 466-XXXX
CIV: 09472-83-XXXX



7th Army JMTC Inspector General



*Guide to your 7th US Army
JMTC Inspector General*

MAJ Philip W. Anderson



Guide to your 7th US Army JMTC Inspector General

Commander
7th US Army JMTC
ATTN: AETT-IG
Unit 28130
APO AE 09114-8130

DSN: 475-5555 (Hotline)
CIV: 09641-83-5555
Fax: 475-6470

Web: [http://www.hqjmtc.army.mil/
Organization/Special_Personal_Staff/
Staff_IG/Staff_IG.html](http://www.hqjmtc.army.mil/Organization/Special_Personal_Staff/Staff_IG/Staff_IG.html)
email: mail.jmtc.ig@eur.army.mil

Hohenfels (our satellite office)
DSN: 466-3186 CIV: 09472-83-xxxx
Located in Building 317
Open Mon & Wed 0900-1500 hrs



*HQ's 7th US Army JMTC
Office of the Inspector General
Hotline (DSN): (314) 475-5555*

*Grafenwoehr, Germany
Located in Building 621, Room 105*

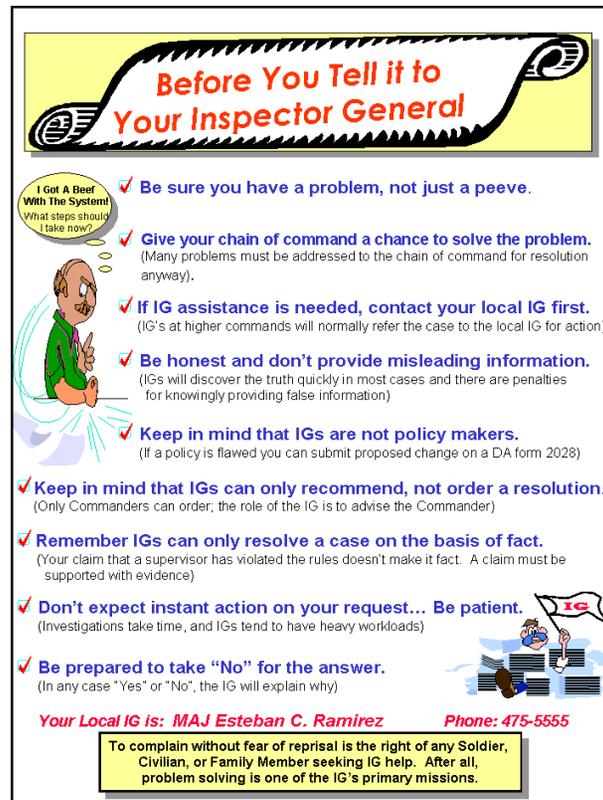
Inspector General Mission & Authority

The Joint Multinational Training Command Inspector General serves as the "eyes, ears, voice and conscience" of the Commanding General. The IG functions in support of the U.S. Army Garrisons Grafenwoehr (East and South Camp), Garmisch and Hohenfels, providing timely assessment on the discipline, training, morale, economy, efficiency, and operational readiness of the command. We also establish and maintain IG systems within the Senior Commander's Area of Responsibility.

Inspectors General provide assistance to Soldiers, Family Members, Department of the Army Civilians, Retirees, and Local Nationals in response to IG requests for assistance. Requests for assistance can be made in person, over the telephone, via fax, e-mail, or mail.

Grafenwoehr Germany is the primary home for the JMTC IG office and provides assistance to all units located within East Camp, South Camp, Hohenfels and the Garmisch communities.

Tips to Consider



Before You Tell it to Your Inspector General

- ✓ **Be sure you have a problem, not just a peeve.**
- ✓ **Give your chain of command a chance to solve the problem.** (Many problems must be addressed to the chain of command for resolution anyway).
- ✓ **If IG assistance is needed, contact your local IG first.** (IG's at higher commands will normally refer the case to the local IG for action)
- ✓ **Be honest and don't provide misleading information.** (IGs will discover the truth quickly in most cases and there are penalties for knowingly providing false information)
- ✓ **Keep in mind that IGs are not policy makers.** (If a policy is flawed you can submit proposed change on a DA form 2028)
- ✓ **Keep in mind that IGs can only recommend, not order a resolution.** (Only Commanders can order; the role of the IG is to advise the Commander)
- ✓ **Remember IGs can only resolve a case on the basis of fact.** (Your claim that a supervisor has violated the rules doesn't make it fact. A claim must be supported with evidence)
- ✓ **Don't expect instant action on your request... Be patient.** (Investigations take time, and IGs tend to have heavy workloads)
- ✓ **Be prepared to take "No" for the answer.** (In any case "Yes" or "No", the IG will explain why)

Your Local IG is: MAJ Esteban C. Ramirez Phone: 475-5555

To complain without fear of reprisal is the right of any Soldier, Civilian, or Family Member seeking IG help. After all, problem solving is one of the IG's primary missions.

Understand we are not policy makers and have no authority to compel action. IG's recommend, not order. Although we never turn anyone away, we suggest you review these points when you consider asking for IG assistance.

If you have attempted to resolve a problem through proper channels, and you believe you have not received the due process required by law or regulation, then by all means come see us. We will assist in every way possible to ensure you receive fair and impartial handling of your issue.

Confidentiality

Persons who ask the IG for help, make a complaint, give evidence, contact or assist an IG during an inspection or investigation, or otherwise interact with an IG, often have an expectation of confidentiality. This expectation encompasses safeguarding their identity and the nature of their contact with the IG, and protection against reprisal.

The IG has a duty to protect confidentiality to the maximum extent possible, particularly when it is specifically requested. While the need for confidentiality and the measures necessary to protect it will vary with the circumstances, the IG always gives this issue priority attention. However, it is important to remember that, while confidentiality is a priority with Inspectors General, it cannot always be guaranteed. Reference Army Regulation 20-1 or contact your IG for more information.

