TASS Update

Trusted Associate Sponsorship System

(formerly “Contractor Verification System”)

DOCPER Site ID# 760739 (CNRE)

April 2017
Mr. Adams,

I've had a few other TAs with this issue. The only way I found to resolve was to call JKO - 312.668.5186 during standard business hours (8-5 central std time) and discuss with an actual help desk technician. If they are unable to assist let us know. Thanks,

Hello,

I would like my TASS certificates re-pushed. The TASS representative has spoken with me and that my certificates have not been pushed through JKO. Certificates are posted within the system and are available per request.

Good morning Andrew,

I had a call from a TA this morning from a TASS site who needs assistance since he now cannot login to TASS since it states that his training is out of date. However, the TA completed his training in October and has his certificates are available when he logs in JKO in his completed tab.

I recommended that he email JKO per our documentation in hopes of getting his certificates repushed through the system, however, this individual has been attempting previously to handle the situation and JKO was not responding to him. The TA also had contacted the TASS helpdesk who had referred him to JKO due to the issue being a certificate issue.

If he continues to have trouble what more can we do to assist him? He has multiple applicants awaiting CACs that he cannot approve since he cannot login to the TASS system.
All,

I guess the new version of TASS has some interesting changes. Don't know if you've seen this...I received this "Warning" on a recent application for a person with a CAC under another contract:

WARNING - Applicant (Name Redacted) has an existing sponsorship under a different Organization name (e.g., existing Issued or Completed application Organization name of Department Of Defense and this new application being created or approved for Army) for the same Personnel Category (e.g., DoD and Uniformed Service Contractor). Proceeding with application creation under a different Organization name will REVOKE (disable) the existing Issued or Completed TASS application sponsorship and TERMINATE any associated issued card in DEERS, if the new application is Approved.

Since the individual is TDY on the other contract, I cancelled the application and am coordinating with the contractor PM office for a "no joke" date.

Kathleen
Armand/Ki,

Looks like TASS has a new url - make sure to update your email template.

Secure:
Old: https://www.dmdc.osd.mil/tass
New: https://tass.dmdc.osd.mil/tass

Secure CAC/PIV:
Old: https://pki.dmdc.osd.mil/tass
New: https://tass-pki.dmdc.osd.mil/tass

Mr. Thompson,

Just received word that the new training website is

If you have issues with the new page - please let us know asap.

The URL to the TASS online training courses has changed. Below are two ways to get to the new training website.

#1: Google 'DMDC Atlas 2' and select the first returned results which should be "Defense Manpower Data Center - JKO".

#2: Paste the following URL into your browser: https://jkodirect.jten.mil/Atlas2/page/login/Login.jsf?ORG=DMDC
ERROR: Birth Country Does Not Match

Cause of Error:
A TA will get this error when they attempt to approve an application for someone whose birth country is listed differently in DEERS than what has been entered in the new application. Most often the applicant will have been born in Puerto Rico, Guam, US Virgin Islands or Northern Mariana ‘or’ the birth country block in the DEERS record is empty.

The Solution:
The TA needs to submit a request to DMDC requesting they update the applicant’s DEERS record to reflect the correct country of birth. It is better for the TA to submit the request vice the applicant because DMDC will process requests from TAs much faster than requests from an applicant.

How to do it:
1. The TA needs to log into TASS and get to the TA Homepage.
2. Next, click on the tab labeled ‘My Profile’ at the far right.
3. Under that tab they need to scroll down and on the right side of the page will be several links in blue. The link titled, “Correction – Place of Birth_Citizenship” needs to be opened and saved to the local hard drive. It is a form the TA can use to fill in and submit to DMDC.
4. The form needs to be completed by the TA. The TA needs to obtain a copy of the applicant’s birth certificate or Passport as a proof document validating the place of birth of the applicant.
5. Both the completed form and proof document must be faxed in to DMDC (sorry, no emailing). The fax number to use is listed in the TO: line in the form.
6. DMDC has up to five (5) business days to complete the record update (vice 20 business days when a request is submit by an applicant). After the record has been updated DMDC will phone the TA to let them know it is done. At that point the TA should be able to approve the application in TASS.

Special Note:
If the applicant is a Reservist then the record in the reserves database must be updated before completing the above steps to update the DEERS record. This is required because the reserves database periodically downloads data into DEERS and if that data isn’t updated first, any corrected data in the DEERS record will be overwritten with bad data during the download. This will result in the same error occurring again when a new application is entered into TASS.
Armand,

FIN is issued to all foreigners that require DoD credentials.

This statement: "RAPIDS only issues FINs to local nationals that work directly for the Government." Is incorrect. Anyone receiving DOD credentials and does not have a SSAN is issued a DEERS generated FIN. FIN abbreviation:

1.27. Foreign Identification Number (FIN). A FIN (a system-generated number assigned as F900-00-0000 and up) is automatically generated and assigned by DEERS to allow enrollment of eligible foreign military, foreign nationals and respective family members. If sponsor or family members possess a SSN or ITIN, it is used in lieu of a FIN.

Can a non-German EU citizen not obtain a computer use only CAC in Germany? If so, how do they go about doing so?

So, the man from Holland would be considered a Local National (LN). It is your discretion as to whether you sponsor him in TASS. If he has been properly vetted, then you should have no problems. First, he needs to go to RAPIDS to get a FIN (Foreign Identification Number). He then brings the number to you. You create a TASS application and you use the FIN instead of a SSN. After you have approved his TASS application, he goes to the RAPIDS facility to obtain a Computer Use Only CAC.

VETTING FOR FNs??
TASS Topics

• TASS Overview
• DOCPER as a TASM
• TASS and NATO SOFA Status
• Being a TA
• Timelines
• Troubleshooting
• What’s New in TASS
• Applicant Categories
• Contract Numbers
What is TASS, and Why?

• WHAT: TASS is a Defense Manpower Data Center (DMDC) sponsored and supported secure web-based application:
  – Automates the DD Form 1172-2 process
  – Verifies eligibility for issuance of Common Access Cards (CAC) to DoD Contractors
  – Authoritative data-feed for the Defense Enrollment Eligibility Reporting System (DEERS)

  – Eliminate paper forms (the DD 1172-2 !)
  – Better integrity & accuracy of the DEERS/RAPIDS data base
  – Streamlined issuance process at DEERS/RAPIDS
  – A uniform way to account for DoD Contractors
  – Better Identity Protection & Management

But not in Germany nor Italy
TASS site: “a logical collection of TASS users under the organizational control of a Trusted Associate Security Manager (TASM)”

DOCPER is the TASM for Commander, Naval Region Europe (CNRE)

- DOCPER’s main TASM Function: To appoint as Trusted Associates (TAs) Contracting Officer’s Representatives (CORs) who work with DOCPER
- Secondary Function: Appoint TAs for any military organization in the AOR that can demonstrate a need for -- and can offer a qualified individual to be -- a TA

Why Navy? They asked first.
# Players involved in TASS

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<thead>
<tr>
<th>Roles</th>
<th>Responsibilities</th>
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<tbody>
<tr>
<td>Service Point of Contact (SPOC)</td>
<td>- Appoints TASMs, oversees all department sites</td>
</tr>
<tr>
<td>Trusted Associate Security Manager (TASM) (DOCPER)</td>
<td>- Assigns &amp; registers Trusted Associates (TA)</td>
</tr>
<tr>
<td></td>
<td>- Transfer contractor sponsorship between TAs</td>
</tr>
<tr>
<td></td>
<td>- Remove TAs</td>
</tr>
<tr>
<td>Trusted Associate (TA)</td>
<td>- Create new contractor account in TASS</td>
</tr>
<tr>
<td></td>
<td>- Approve, reject, or return contractor application</td>
</tr>
<tr>
<td></td>
<td>- Re-verify contractor CAC requirement</td>
</tr>
<tr>
<td>Facility Security Officer (FSO)</td>
<td><em>(N/A FOR DOCPER CONTRACTOR EMPLOYEES)</em></td>
</tr>
<tr>
<td></td>
<td>- Notify TA to initiate a contractor CAC request</td>
</tr>
<tr>
<td></td>
<td>- Enter/edit contractor information in TASS</td>
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<tr>
<td></td>
<td>- Submit completed application</td>
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<tr>
<td></td>
<td>- Maintain records of contractor’s approved/rejected application</td>
</tr>
<tr>
<td>Contractors</td>
<td>- Apply to TA for CAC</td>
</tr>
<tr>
<td></td>
<td>- Get CAC at DEERS/RAPIDS ID terminal if approved</td>
</tr>
<tr>
<td></td>
<td>- Return CAC to COR upon departure or dismissal</td>
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</tbody>
</table>
DOCPER’s TASM Role

• DOCPER TASS site:
  • Site is called “CNRE”, site #760739
  • Over 325 active Trusted Agents (TAs), who have about 4000 contractors under them

• DOCPER is one of the few “all component” TASS sites
  • Most TASS sites (Army, Navy, Air Force) deal only with their own contractors

• Why is DOCPER a TASM?
  • “One-stop-shopping” for CORs
  • To get PRIV CAC, contractors need both a TASS entry and a DD 1172-2
    • If a contractor employee shows up at ID card facility with a DOCPER-issued DD 1172-2, and no TASS entry, NO CAC can be issued
  • If we were not a TASM, we could offer no help
TASS and NATO SOFA Status

• Role of DD 1172-2s:
  – DD Form 1172-2 is still required (in Germany and Italy)
  – Why?
    - TASS fields do not address type of card (PRIV, CIV, etc.)
    - ID card facility needs to know what kind of card to issue

• IMPORTANT: TASS card expiration date must = DD 1172 expiration date (and DD 1172-2 date governs)

• What documents does the contractor employee need?
  1. TASS entry = plain CAC
  2. TASS entry + DOCPER-issued DD 1172-2 = PRIV CAC
  3. TASS entry + DOCPER-issued DD 1172-2 + SOFA ID request = SOFA ID form

  [NOTE: In Italy, the DOCPER-issued Letter of Accreditation gets the contractor the “missione soggiorno”, the equivalent of the Germany SOFA ID card]
How Do You Get to Be a TA?

**Rules on designating a TA:**

- Must be DoD GS or Military (thus, in DEERS)
- If a COR working with DOCPER, we appoint directly
  - DOCPER-designated TA’s generally serve accredited TESA/TR contractors (Germany and Italy)
- If not a COR working with DOCPER, we (the TASMs) send TA Appointment form
  - Prospective TA's supervisor must verify

**Process:**

- We no longer need your SSN
- We use your DoD ID
  - [Formerly, Electronic Data Interchange Personal Identifier ]
- We’ll email you with links to the training sites and other info
- You do the training
- You then log in to TASS (could take up to 36 hours for DMDC to update servers)
Role of the TA

- Provide contractor access to TASS
  - Use the DOCPER-provided TASS Registration Request Form to register contractors to put into TASS
  - Retain completed forms for an audit trail

- TASS Registration Request:
  - Verify the contractor’s need for a CAC
  - Ensure background vetting

- Review completed electronic applications

- Approve or reject the application

- Re-verify contractors every 6 months by confirming the contractor’s continued affiliation with the DoD

- Retrieve/capture ID cards as necessary
  - At expiration
  - When damaged or compromised
  - When the card holder no longer affiliated with the DoD or no longer meets the eligibility requirements for the card
TASS Certification Training

- Training must be done annually
  - Training involves passing 3 courses
- DMDC “locks out” TASMs or TAs that have not passed the training
- DMDC tracks training electronically
  - But you may want to print course completion certificates
- Training Sites:

If you continue to have problems contact the helpdesk at DSN-TASS Helpdesk (open 24/7): (CONUS) 800-372-7437, DSN 312-878-2856 and ask for the training helpdesk

The numbers after “Learning” keep changing… we update as we find out what’s working.
Since May 2010, we have asked TA’s to use the TASS Registration request that we have provided to all TA’s.

The form is a “fillable PDF”. One of the key provisions pertains to eligibility requirements…
TASS / CVS Registration -- Vetting

Another critical provision is the requirement for "Background Vetting." The vetting generally is done by the Sponsor (the office that uses the contractor's services) and/or the contractor company...

Note the responsibilities of the Sponsor….

In other words, it's not YOUR job.
The New Form … A DD 1172-2

What’s old is new again… Navy wants the TA’s to use a DD 1172-2 to register TA’s
TA Process in Brief

• TA receives notification that the contractor application has been submitted
  - TA logs in to TASS reviews the application
  - TA has 30 days from time contractor submits application (or TASS automatically disables)

• TA may:
  - Approve the application
    - TA verifies contractor’s need for logical/physical access to either a DoD network or facility
    - Verify that employer organization has vetted the contractor
      - “The contractor requesting a card is vetted by the employer organization using a DoD approved process.”
  - If approved, system updates DEERS with contractor info, directs contractor by email to go to an ID card facility to get the CAC
    - Return it to the contractor for corrections
    - Reject it

• Once approved, contractor has 90 days to get the CAC
  - Otherwise the application will automatically disable.
# New Federal Investigative Standards and TASS

<table>
<thead>
<tr>
<th>INVESTIGATION</th>
<th>OLD</th>
<th>POSITION REQUIREMENT</th>
<th>NEW</th>
<th>OLD</th>
<th>FORM</th>
<th>TASS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tier 1</td>
<td>NACI</td>
<td>Low Risk, Non-Sensitive, including HSPD-12 Credentialing</td>
<td>None</td>
<td>None</td>
<td>SF85</td>
<td>Tier 3 and Tier 3R</td>
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<tr>
<td>Tier 2</td>
<td>MBI</td>
<td>Moderate Risk Public Trust (MRPT)</td>
<td>Tier 2R</td>
<td>NACLC</td>
<td>SF85P</td>
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<tr>
<td>Tier 3</td>
<td>NACLC &amp; ANACI</td>
<td>Non-Critical Sensitive National Security, including Secret &amp; “L” access eligibility</td>
<td>Tier 3R</td>
<td>NACLC</td>
<td>SF86</td>
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<tr>
<td>Tier 4</td>
<td>BI</td>
<td>High Risk Public Trust (HRPT)</td>
<td>Tier 4R</td>
<td>PRI</td>
<td>SF85P</td>
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<tr>
<td>Tier 5</td>
<td>SSBI</td>
<td>Critical Sensitive and Special Sensitive National Security, including Top Secret, SCI, and “Q” access eligibility</td>
<td>Tier 5R</td>
<td>SSBI-PR &amp; PPR</td>
<td>SF86</td>
<td></td>
</tr>
</tbody>
</table>
Approval

Before Approval, TA is asked to “Accept and Agree” regarding the rules for turning in CACs

When the contractor is terminated, TA is supposed to capture the CAC
TASS Timelines

• First login (Contractor or Applicant)
  - 7 days once a TA creates and approves an application
  - TA MUST securely provide the TASS website link, user ID and temporary Password information to the contractor directly.

• Time to complete application (Contractor)
  - 30 days to complete the application, providing the save button is selected before exiting the application
  - Once the contractor submits an application, he/she may no longer change it unless it is returned for corrections by the TA.

• Time to review application (TA)
  - 30 days to review the application before TASS automatically disables it

• Time to have CAC issued (Contractor)
  - 90 days to have a card issued to him/her once a TA approves an application before TASS automatically disables it

• Time to reverify contractor account (TA)
  - Six (6) months after card issued
  - TASS sends email notification reminders in intervals of 30, 20, and 10 days before reverification due date.
Troubleshooting TASS Issues--1

• Rule #1: If TASS doesn’t stop you from doing something, just keep on moving
  • TASS gives you lots of warnings, rarely stops you

• If another TA owns a contractor, sometimes you can “wrangle” the contractor away
  • If not, write the other TA and ask them to revoke contractor

• “Data collision”: If a contractor says the RAPIDS facility can’t issue because of a “data collision”, TA or TASM cannot fix. Call Help Desk 312-878-2856.
  • DMDC-Europe (at Landstuhl) will get the ticket and resolve

• Mismatches: DD 1172-2 <> TASS entry
  • TA MUST use DOCPER DD 1172-2 end date (start date optional) [NOTE: ID card facility will turn applicant away]

• TASS “glitch”: CAC has been issued, but emails tell applicant to go to RAPIDS ID card office for new CAC.
Troubleshooting TASS Issues-- 2

• HELP! Where are my contractors?
  − From the Homepage, select "Manage Applicants" tab
  − Under Search Criteria, click "Select All"
  − Press "Search Applicants" button
    − NOTE: Don’t enter a name

• Changing a Contract Number:
  − You can change the contract number in TASS, and it will write to the TASS database (but not to DEERS, since only a new application would transmit it to DEERS).

• Changing CAC expiration date:
  − Not allowed
  − Requires a new application
  − Even if one could change it in TASS, the physical CAC still has the same date
Troubleshooting TASS Issues-- 3

• **Account and Password rules:**
  - If TA has not logged in in 45 days, account suspended. New password needed.
    - TA call DMDC Support Center, provide TASS Site ID: 760739 and SSN or the TA User Account Code to remove the suspension from your TA account.
  - If account suspended/deactivated (after 60 days).
    - TA call DMDC Support Center, provide TASS Site ID: 760739 or the TA User Account Code to remove the suspension from your TA account.

• **DMDC Support Center, at:** 800-372-7437 or DSN: 312-878-2856
  - Voice-mail speed-dial: option #1 for English, option #3 for TASS, option #2 for “all others”, option #1 (for password reset) or option #5 (for all others)).
  - “Our menu options may have changed”
Troubleshooting TASS Issues-- 4

• Reverification Issue and Interim Solution
  − There is a known TASS issue when a TA attempts to “Reverify” on the same day the application is due for reverification.
  − Example:
    − Application is due for reverification on 21 Mar 2016
    − TA attempts to “Reverify” on the Reverification due date of 21 Mar 2016
    − The applicant record does not display on the “Reverifications - CACs for Reverification” screen

• Interim solution:
  − CHANGE THE DATE to one or more days prior to the “Reverify” due date.
  − In the example above, enter date of 20 Mar 2016 (one day prior to “Reverify” due date)
  − Click the Search button to display and “Reverify” the applicant
Troubleshooting TASS Issues – 5

What can you do to fix problems?

Click **Maintenance** from the Links column

Buttons at the bottom of Maintenance screen reflect possible TA actions

Actions available depend on the application’s status.

<table>
<thead>
<tr>
<th>Status of the Application</th>
<th>In Progress</th>
<th>Approved</th>
<th>Submitted</th>
<th>Returned</th>
<th>Rejected</th>
<th>Issued</th>
<th>Expired</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disable</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
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<tr>
<td>Approve</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
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<tr>
<td>Return</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Reject</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Reuse</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Applicant has not submitted to TA

Applicant has submitted to TA

TA has approved applicant

Applicant **has** submitted to TA
Recent (April 2017) issue
- “ERROR: Revoke Action Failed”
- Error occurs when TA attempts to revoke an application

No fix yet (that we know of)
- TAs are to email a request to DMDC to have them execute the revoke action for them
- Temporary fix to address this problem while DMDC works to fix the overall issue
What else is new in TASS?

Can now use “DoD ID” (formerly, the Electronic Data Interchange (EDI) number) to create an application in addition to the existing Person Identifiers SSN, FIN, ITIN.
### Categories – Foreign Affiliate

**“Foreign Affiliate” could be a civilian, military or contractor**

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**Applicant Information:**
- **Last Name:** Caberhauser
- **First Name:** Eric
- **Middle Name:**
- **Cadency Name:**
- **Person Identifier:** 868788769
- **Social Security Number:**
- **Date Of Birth:** 02/15/1976
- **Primary Email:**

**Personal Category:**
- **Foreign Affiliate Type:**
  - **Select Foreign Affiliate Type:**
    - Civilian
    - Contractor
    - Military

**Sponsor (TA):**
- **Organization:** Department Of Defense
- **Telephone Number:** 1234567890
- **Office Name:** KBR
Vetting for LNs

- USAREUR G2 contacted DA G2 to resolve issues of background vetting for LNs
  - Germany - the existing Local National Screening Program (LNSP) is sufficient - no fingerprint check (FP) required
    - But U.S. Citizens working as “LNs” need a fingerprint check, NACI, and LNSP
  - Italy - the existing Carabinieri background check is sufficient - no FP check required
  - Romania - the existing Romanian government background check is sufficient - no FP check required
  - BENELUX - the existing NATO background check is sufficient - no FP check required
  - Kosovo – TBD

- Foreign National Contractors: Same rules hold
Categories – OCONUS Hire

- A non-US citizen needs a Foreign Identification Number (FIN).
- FIN ~ SSN
- Gets it at the ID card facility.

“OCONUS Hire” = Refers to LN employees hired by USF

No “LOCKDOWN”…. yet.

LNs still using DD 1172-2 to get CACs.

TAs under our site will NOT be required by us to enter LNs.
Categories -- Volunteers

“Affiliated Volunteers” could be anybody in the drop-down box.

We (Site ID# 760739) never signed up to enter volunteers in TASS. Your call as TA whether to enter them into TASS or not.

And same holds for LN's, when “Lockdown” comes
Contract Number Validation

- TASS tries to verify Contract Number matches an Agency
- If no match, message below is displayed
  - Correct contract number, if entry is incorrect
  - If correct, MOVE ON
If contract number matches an agency:

- TASS returns contract end date
- If date returned is later than date entered, TASS displays message below
- TA can use either date supplied by system, or the date the TA entered
TASMs and TASS Web Site

TASMs for Site #760739:
Armand Lepage
Kim Willard
Ki McInnis

TASS Website:
https://www.dmdc.osd.mil/tass
QUESTIONS
HOW TO GET DoD ID# FROM OUTLOOK FOR TA APPOINTMENT IN EMMA:

Step 1: New TA Appointment Required
Step 2: Look up individual in Address book
Step 3: Right click on individual and click, “add to contacts”
Step 4: This screen will pop up, on the Tool Ribbon, click on “Certificates”
Step 5: DoD ID number will load under “Certificates (Digital IDs)”
Step 6: Click on “Export”

Step 7: Highlight 10-digit number portion of Certificate, copy and paste into EMMA

Step 8: Cancel (no need to save in “Contacts”)
In December 2012 OPM and DNI approved yet another new FIS. The new FIS consist of five tiers of investigations. Tier 2 to Tier 5 each has a separate reinvestigation requirement (i.e. Tier 2R, Tier 3R, Tier 4R, and Tier 5R). Initially the new FIS were to be implemented within 180 days; however a less aggressive phased implementation plan was later approved. It wasn’t until October 2014 that OPM rolled out Tier 1 and Tier 2 investigations and October 2015 when OPM implemented Tier 3 investigations.

Neither the new 2012 FIS nor its implementation plan has been made public. However, according to the 3rd Quarter FY2015 “Cross Agency Priority Goals for Insider Threat and Security Clearance Reform,” the Initial Operating Capability (IOC) for Tier 4 and Tier 5 investigations is expected by October 2016, and Full Operating Capability (FOC) for all Tier level investigations is expected by September 2017. The difference between IOC and FOC is not clear, but FOC probably includes the change to a five-year reinvestigation interval for Tier 3 and implementation of new Continuous Evaluation requirements for Tier 5. It may also include the new requirements that “Queries be conducted against the most complete criminal history repository of the law enforcement agency(s) for any jurisdiction. . . .” and that “When appropriate, statements shall be taken from the Subject and signed pursuant to 28 U.S.C. 1746.”

The 'more correct' way of saying it is... "have an investigation submitted to OPM and have the return of favorable fingerprint results from an FBI check."

The submitted investigation must be one of the valid investigations that are listed in the list of 'Table: Favorably Adjudicated Investigations Acceptable for CAC Issuance' that was in the PowerPoint slide.

Milton -- Just to be clear, the new TASS vetting standard is now "FBI-approved fingerprints and OPM Tier3 (or Tier3 R) started." Correct?

Armand
How to check whether someone has been reverified.
What else is new in TASS-1?

• Updating your “Work Information” profile in TASS:
  – Need to use MilConnect (URL given in TASS “Profile” tab)

• Bulk Transfers
  – When a TASM does a bulk transfer of applications (several or hundreds of applications at one time), each applicant gets an email
    – Applicant: “What’s this all about?”
  – When a SPOC does a bulk transfer
    – No emails are sent to the applicants and
    – Only the two TAs and their TASMs are copied on the email
    – The email will list the names of all the applicants that were transferred.
What else is new in TASS-2?

- TA can update Citizenship field in DEERS:
  - TASS used to give error when the Citizenship data was incorrect in DEERS
  - TA could not approve application until DMDC updated DEERS with the correct data
  - Now TA can approve (TASS will still display warning message, but not stop approval)
  - DMDC Helpdesk no longer accepting Citizenship update letters requesting fix to the Citizenship field

- TA can now use “DoD ID” (formerly, Electronic Data Interchange (EDI)) as a Person Identifier (PI) to “Create New Application Account”
  - Person Identifiers now include: SSN or FIN or ITIN or DOD ID